

# Health Overview and Scrutiny Panel

Thursday, 23rd April 2015  
at 6.00 pm

**PLEASE NOTE TIME OF MEETING**

## **Council Chamber - Civic Centre**

This meeting is open to the public

### **Members**

Councillor Stevens (Chair)  
Councillor White (Vice-Chair)  
Councillor Bogle  
Councillor Claisse  
Councillor Mintoff  
Councillor Noon  
Councillor Parnell

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# **PUBLIC INFORMATION**

## **Role of Health Overview Scrutiny Panel (Terms of Reference)**

The Health Overview and Scrutiny Panel will have 6 scheduled meetings per year with additional meetings organised as required.

- To discharge all responsibilities of the Council for health overview and scrutiny, whether as a statutory duty or through the exercise of a power, including subject to formal guidance being issued from the Department of health, the referral of issues to the Secretary of State.
- To undertake the scrutiny of Social Care issues in the City unless they are forward plan items. In such circumstances members of the Health Overview and Scrutiny Panel will be invited to the relevant Overview and Scrutiny Management Committee meeting where they are discussed.
- To develop and agree the annual health and social care scrutiny work programme.
- To scrutinise the development and implementation of the Joint Strategic Needs Assessment and Health and Wellbeing Strategy developed by the Health and Wellbeing Board.
- To respond to proposals and consultations from NHS bodies in respect of substantial variations in service provision and any other major health consultation exercises.
- Liaise with the Southampton LINK and its successor body "Healthwatch" and to respond to any matters brought to the attention of overview and scrutiny by the Southampton LINK and its successor body "Healthwatch"
- Provide a vehicle for the City Council's Overview & Scrutiny Management Committee to refer recommendations arising from panel enquiries relating to the City's health, care and well-being to Southampton's LINK and its successor body "Healthwatch" for further monitoring.
- To consider Councillor Calls for Action for health and social care matters.
- To provide the membership of any joint committee established to respond to formal consultations by an NHS body on an issue which impacts the residents of more than one overview and scrutiny committee area.

### **Public Representations**

At the discretion of the Chair, members of the public may address the meeting on any report included on the agenda in which they have a relevant interest. Any member of the public wishing to address the meeting should advise the Democratic Support Officer (DSO) whose contact details are on the front sheet of the agenda.

**Smoking policy** – the Council operates a no-smoking policy in all civic buildings.

**Mobile Telephones:-** Please switch your mobile telephones to silent whilst in the meeting.

**Use of Social Media:-** The Council supports the video or audio recording of meetings open to the public, for either live or subsequent broadcast. However, if, in the Chair's opinion, a person filming or recording a meeting or taking photographs is interrupting proceedings or causing a disturbance, under the Council's Standing Orders the person can be ordered to stop their activity, or to leave the meeting

### **COUNCIL'S PRIORITIES:**

- Jobs for local people
- Prevention and early intervention
- Protecting vulnerable people
- Affordable housing
- Services for all
- City pride
- A sustainable Council

## CONDUCT OF MEETING

The general role and terms of reference for the Overview and Scrutiny Management Committee, together with those for all Scrutiny Panels, are set out in Part 2 (Article 6) of the Council's Constitution, and their particular roles are set out in Part 4 (Overview and Scrutiny Procedure Rules of the Constitution).

### **Business to be discussed**

Only those items listed on the attached agenda may be considered at this meeting.

### **Rules of Procedure**

The meeting is governed by the Council Procedure Rules as set out in Part 4 of the Constitution.

### **Quorum**

The minimum number of appointed Members required to be in attendance to hold the meeting is 3.

## **DISCLOSURE OF INTERESTS**

Members are required to disclose, in accordance with the Members' Code of Conduct, **both** the existence **and** nature of any "Disclosable Pecuniary Interest" or "Other Interest" they may have in relation to matters for consideration on this Agenda.

### **DISCLOSABLE PECUNIARY INTERESTS**

A Member must regard himself or herself as having a Disclosable Pecuniary Interest in any matter that they or their spouse, partner, a person they are living with as husband or wife, or a person with whom they are living as if they were a civil partner in relation to:

- (i) Any employment, office, trade, profession or vocation carried on for profit or gain.
- (ii) Sponsorship:

Any payment or provision of any other financial benefit (other than from Southampton City Council) made or provided within the relevant period in respect of any expense incurred by you in carrying out duties as a member, or towards your election expenses. This includes any payment or financial benefit from a trade union within the meaning of the Trade Union and Labour Relations (Consolidation) Act 1992.

(iii) Any contract which is made between you / your spouse etc (or a body in which the you / your spouse etc has a beneficial interest) and Southampton City Council under which goods or services are to be provided or works are to be executed, and which has not been fully discharged.

(iv) Any beneficial interest in land which is within the area of Southampton.

(v) Any license (held alone or jointly with others) to occupy land in the area of Southampton for a month or longer.

(vi) Any tenancy where (to your knowledge) the landlord is Southampton City Council and the tenant is a body in which you / your spouse etc has a beneficial interests.

(vii) Any beneficial interest in securities of a body where that body (to your knowledge) has a place of business or land in the area of Southampton, and either:

- a) the total nominal value of the securities exceeds £25,000 or one hundredth of the total issued share capital of that body, or
- b) if the share capital of that body is of more than one class, the total nominal value of the shares of any one class in which you / your spouse etc has a beneficial interest that exceeds one hundredth of the total issued share capital of that class.

## Other Interests

A Member must regard himself or herself as having an, 'Other Interest' in any membership of, or occupation of a position of general control or management in:

Any body to which they have been appointed or nominated by Southampton City Council  
Any public authority or body exercising functions of a public nature

Any body directed to charitable purposes

Any body whose principal purpose includes the influence of public opinion or policy

## Principles of Decision Making

All decisions of the Council will be made in accordance with the following principles:-

- proportionality (i.e. the action must be proportionate to the desired outcome);
- due consultation and the taking of professional advice from officers;
- respect for human rights;
- a presumption in favour of openness, accountability and transparency;
- setting out what options have been considered;
- setting out reasons for the decision; and
- clarity of aims and desired outcomes.

In exercising discretion, the decision maker must:

- understand the law that regulates the decision making power and gives effect to it. The decision-maker must direct itself properly in law;
- take into account all relevant matters (those matters which the law requires the authority as a matter of legal obligation to take into account);
- leave out of account irrelevant considerations;
- act for a proper purpose, exercising its powers for the public good;
- not reach a decision which no authority acting reasonably could reach, (also known as the "rationality" or "taking leave of your senses" principle);
- comply with the rule that local government finance is to be conducted on an annual basis. Save to the extent authorised by Parliament, 'live now, pay later' and forward funding are unlawful; and
- act with procedural propriety in accordance with the rules of fairness.

## Dates of Meetings: Municipal Year 2014/2015

2014	2015
24 July	29 January
25 September	26 March
27 November	

## AGENDA

Agendas and papers are now available via the City Council's website

### **1 APOLOGIES AND CHANGES IN MEMBERSHIP (IF ANY)**

To note any changes in membership of the Panel made in accordance with Council Procedure Rule 4.3.

### **2 DISCLOSURE OF PERSONAL AND PECUNIARY INTERESTS**

In accordance with the Localism Act 2011, and the Council's Code of Conduct, Members to disclose any personal or pecuniary interests in any matter included on the agenda for this meeting.

NOTE: Members are reminded that, where applicable, they must complete the appropriate form recording details of any such interests and hand it to the Democratic Support Officer.

### **3 DECLARATIONS OF SCRUTINY INTEREST**

Members are invited to declare any prior participation in any decision taken by a Committee, Sub-Committee, or Panel of the Council on the agenda and being scrutinised at this meeting.

### **4 DECLARATION OF PARTY POLITICAL WHIP**

Members are invited to declare the application of any party political whip on any matter on the agenda and being scrutinised at this meeting.

### **5 STATEMENT FROM THE CHAIR**

### **6 MINUTES OF THE PREVIOUS MEETING (INCLUDING MATTERS ARISING)**

(Pages 1 - 6)

To approve and sign as a correct record the minutes of the meeting held on 26<sup>th</sup> March 2015 and to deal with any matters arising, attached.

### **7 SOUTHAMPTON PROVIDER QUALITY ACCOUNTS 2014/15**

(Pages 7 - 10)

Report of the Head of Legal and Democratic Services regarding introducing the 2014/15 draft Quality Accounts for NHS providers operating within Southampton City, attached.

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SOUTHAMPTON CITY COUNCIL  
HEALTH OVERVIEW AND SCRUTINY PANEL  
MINUTES OF THE MEETING HELD ON 26 MARCH 2015

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Present: Councillors Stevens (Chair), White (Vice-Chair), Bogle, Mintoff, Painton and Tucker

36. **APOLOGIES AND CHANGES IN MEMBERSHIP (IF ANY)**

It was noted that following receipt of the temporary resignation of Councillors Parnell and Noon from the Panel the Head of Legal and Democratic Services, acting under delegated powers, had appointed Councillors Painton and Tucker to replace them for the purposes of this meeting. In addition the Panel noted the apologies of Councillor Claisse.

37. **MINUTES OF THE PREVIOUS MEETING (INCLUDING MATTERS ARISING)**

**RESOLVED:** that the minutes for the Panel meeting held on 29th January 2015 be approved and signed as a correct record.

38. **DISCLOSURE OF PERSONAL AND PECUNIARY INTERESTS**

The Panel noted that Councillor Bogle was an appointed representative of the Council as a Governor of the University Hospital Southampton NHS Foundation Trust.

39. **PUBLIC HEALTH UPDATE**

The Panel considered the report of Director of Public Health summarising a number of strategic and public health issues. The report set out the procedures for updating the Joint Strategic Needs Assessment (JSNA) and the plans to renew the Joint Health and Wellbeing Strategy (JHWS).

The Panel stressed the importance of presenting the best opportunities for children as they start in life and that currently the Council did not have a strategic plan for children under the age of 5 years old. The Panel noted that there would be a forthcoming report to Council in the new municipal year that would seek approval for strategy for children in this age range.

Clarification was sought from officers on how the budget for public health was allocated to address the equalities gap and the socio-economic factors that indicate an increased likelihood for alcohol abuse, obesity and smoking amongst certain communities within the City. It was noted that figures indicated that smoking continued to decrease within the City and that the number of preventable deaths had also fallen.

The Panel noted the formation of a national working group to address health inequalities and were informed that the local Health and Wellbeing Board had set up a strategy group to consider this. The Chair indicated the importance of having a representative of the Panel attend these meetings.

**RESOLVED** that the Panel requested that:

- (i) the Health and Wellbeing Board response to the Public Health 2014-2015 Annual Report be brought to the earliest possible meeting of the Panel in the new municipal year;
- (ii) officers provide a breakdown of the public health expenditure to the Panel, giving specific detail of the commissioned and contracted services to a future meeting; and
- (iii) officers circulate a schedule of meetings of the Health and Wellbeing Strategy Reference Group to identify if there is the opportunity for Scrutiny Panel representation on the Group.

40. **UHS EMERGENCY DEPARTMENT PERFORMANCE**

The Panel considered the report of the Chief Executive of UHS detailing on the latest Emergency Department performance.

The Panel discussed the development of the new Whole System Plan for the Emergency Department and sought to understand what lessons had been brought forward from the Winter Action Plan. In addition the Panel discussed the recruitment of staff to the hospital in particular the Emergency Department and noted the Chief Executive's response.

The Panel were advised that the Trust had sought advice from other hospital emergency departments in order to reduce any potential waiting time. It was explained that better performing hospitals such as Birmingham's had different circumstances that reflected in their ability to match Government targets. It was further explained that Birmingham's capacity was larger than that of Southampton, and that the facilities were newer.

In response to questions about improving the flow of patients through the hospital it was noted that the introduction of Site Managers had enabled a whole perspective view of where the patient was within the hospital. It was explained that this had resulted in the reduction of waiting time for the patient by improving the quality of the information detailing what was the current status of their care pathway.

**RESOLVED** that the Panel requested a report detailing the new Emergency Department Whole System Plan to the July Panel meeting. The Panel asked that the report would identify any actions resulting from consultations with other Health Trusts and should indicate the changes from the Winter Plan, alongside Emergency Department performance.

41. **WHOLE SYSTEM REPORT ON COMPLEX OR DELAYED DISCHARGES**

The Panel considered the report of the Chief Executive of University Hospital Southampton Foundation Trust and system partners, including Southampton Social Services, detailing progress on reducing complex discharges from hospital.

The Panel discussed the recent decision by the UHS Trust board's decision to fine the Council in relation to delays in discharging patients from the hospital that were considered medically fit.



The Panel noted areas of good practice between the Hospital Trust and the Council that ensured that discharges from hospital care could take place as quickly as possible, including the use of dual diagnosis for future care. It was explained that the majority of patients did not require any further care once they had been treated at the hospital. The Panel were told of the hospital's target to get patients discharged to be home by lunchtime of the day following an overnight stay.

However, it was acknowledged that a patient could be considered medically fit, because their treatment had been completed but, was not able or ready to return to their home until a comprehensive care package had been developed and that could result in a delay in discharge from the hospital. It was noted that patients in this category tended to have a number of concurrent medical and social issues and that this would result in a more complex discharge plan being developed. The Panel were advised that there was a Delayed Discharges Action Plan that set out the processes involved where a patient discharge was being developed.

**RESOLVED** that:

- (i) the Chair, following consultation with the Panel, be instructed to write to the UHS Trust board seeking a resolution to the ownership of costs incurred as result of delayed discharges and urging them not to resort to fining the Council on this matter;
- (ii) a report detailing the Delayed Discharges Whole System Action Plan be presented to a future meeting of HOSP within the new municipal year; and
- (iii) a progress report on the system redesign work for rehabilitation and reablement services be presented to Panel at an appropriate meeting in new municipal year.

42. **ADULT SOCIAL CARE PERFORMANCE INDICATORS**

The Panel considered the report of Head of Adult Social Care that provided a snapshot of the latest available performance data for adult social care in Southampton with national comparisons.

The Panel noted that as part of its terms of reference it had a duty to monitor performance and outcomes of the Adult Social Care Service in the City. Officers presented to the Panel a number of potential ways that the information relating to the service could be presented at future meetings and sought instruction on how the Panel wished the information presented.

**RESOLVED** that the Panel:

- (iv) agreed the quarterly performance indicators set out in the report would be presented to future meetings; and
- (v) requested that officers provide an illustrative break down, supporting the adult social care key performance indicators, that is simple and understandable.

43. **SOUTHAMPTON ADULT MENTAL HEALTH SERVICES AND COST IMPROVEMENT PLAN UPDATE**

The Panel considered the report of the Southern Area Manager, Southern Health Trust, providing an overview of mental health services in Southampton, noting the updates

provided by the Trust tabled at the meeting. The report included both a service overview and the details of the recent Care Quality Commission (CQC) inspection, a finance update, and details a number of projects and new initiatives taking place within the Trust.

The Panel discussed the findings of the recent Care Quality Commission inspection in particular the elements of the report that detailed concerns over seclusion and restraint. It was noted that the issues around seclusion at Antelope House detailed within the inspection were related to the layout of the facility. The Trust explained that steps had been undertaken to alter the layout that would resolve the issues raised by the CQC. The Panel noted that additional training relating to the deployment restraint techniques had been initiated so that all staff were aware of correct prescribed procedures for escalating restraint methods.

It was explained that an additional financial resource had been required to be allocated to patients who were receiving treatment outside of the region. It was further noted that the Trust was addressing this issue by allocating new beds in wards within the region.

The Panel discussed how the Trust's funding from NHS England would be used to implement a new care model designed to improve patients' health, well-being and independence. The new Multi-specialty Community Provider (MCP) will see GPs partner with Southern Health in one of a small number of national vanguard projects which will transform how the Trust delivers out of hospital care. The Panel considered that it would be helpful for the Trust to share the lessons it learns in implementing these changes in order to inform the roll out of the Southampton Better Care Plan.

In addition the Panel were presented with further information relating to a pilot taking places in the Stefano Olivieri Unit based at Melbury Lodge. The unit provides older patients with mental health services that were previously undertaken at the Minstead Ward of Western Hospital, which is now closed. The Panel were asked to consider whether the changes proposed constituted a significant variation to the services available to the City.

**RESOLVED** that:

- (vi) the Panel agreed the reported changes to the services provided at Melbury Lodge did not constitute a significant variation to the services available to the City;
- (vii) the Panel requested that Southern Health provide a report to the Panel detailing progress against the recent Southern Health Trust CQC Inspection and the resulting Action Plan in the first half of the new Municipal Year; and
- (viii) the Panel requested that Southern Health provide a report detailing the learning and progress achieved from the Trust's Vanguard Project that would inform the Southampton Better Care Plan.

44. **WALK-IN CENTRE AND COMMUNITY NURSING SOUTHAMPTON CITY CLINICAL COMMISSIONING GROUP - COMMISSIONING UPDATE**

The Panel considered the report of the Clinical Commissioning Group's Chief Executive providing a brief update on various Southampton City Clinical Commissioning Group (SCCCG) developments regarding procurement activity, mental health, community

nursing pilot /Bitterne Walk-in Centre (BWIC) and performance of the Royal South Hants Minor injuries Unit (MIU).

The Panel discussed the performance of the MIU set out in appendix 4 of the report. It was explained to the Panel that the funding for treatment for those patients from outside of the City boundary was chargeable to the relevant health authority. The Panel discussed the effectiveness of sign posting patients toward the MIU and were informed that “Think First” campaign had directed patients to the correct place to receive treatment and that this was evidenced in the relatively small increase overall in those people attending the Emergency Department.

In response to questioning the Panel were informed that work was being undertaken within the City to promote male mental health issues within schools. It was stated that the Joint Strategic Need Assessment had included the issue. It was explained that mental health services were being integrated into general medical services as a part of normalising issues about mental health.

At the meeting the Panel were presented a timeline that illustrated the 4 phases of consultation, for the winter nursing pilot and the Bitterne Walk-in Centre, set out in the report. The Panel discussed the process and stressed how important it was that the language used was clear and understandable to those affected.

**RESOLVED** that the Panel supported and agreed the consultation process in regard to the Winter Nursing Pilot and the Bitterne Walk-in Centre, including the timeline presented at the meeting.

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# Agenda Item 7

<b>DECISION-MAKER:</b>	<b>HEALTH OVERVIEW AND SCRUTINY PANEL</b>		
<b>SUBJECT:</b>	<b>SOUTHAMPTON PROVIDER QUALITY ACCOUNTS 2014/15</b>		
<b>DATE OF DECISION:</b>	<b>23 APRIL 2015</b>		
<b>REPORT OF:</b>	<b>HEAD OF LEGAL AND DEMOCRATIC SERVICES</b>		
<b><u>CONTACT DETAILS</u></b>			
<b>AUTHOR:</b>	<b>Name:</b>	Dorota Goble	<b>Tel:</b> 023 8083 3317
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## STATEMENT OF CONFIDENTIALITY

None

## BRIEF SUMMARY

This report introduces the 2014/15 draft Quality Accounts for NHS providers operating within Southampton City. As part of the formal consultation process the Panel will be presented the achievements for 2014/15 and priorities for 2015/16 for the following providers:

- Southern Health NHS Foundation Trust – Dr Lesley Stevens, Director of Mental Health and Learning Disabilities;
- University Hospital Southampton NHS Foundation Trust - Juliet Cox, Head Of Patient Experience;
- Care UK – Paula Friend, Hospital Director, Southampton NHS Treatment Centre;
- Solent NHS Trust – Ellen McNicholas, Deputy Director Nursing and Allied Health Professionals.

## RECOMMENDATIONS:

That the Panel:

- (i) Review the 2014/15 for each of the City's NHS providers.
- (ii) Agree any feedback on the achievements in the last year and future priorities for each of the NHS providers.
- (iii) Consider and agree if there are any matters arising within the Quality Accounts that the Panel would like to receive further information on as part of its future work programme.

## REASONS FOR REPORT RECOMMENDATIONS

1. The Health Overview and Scrutiny Panel has requested a specific meeting to discuss NHS Provider Quality Accounts for 2014/15.

## ALTERNATIVE OPTIONS CONSIDERED AND REJECTED

2. Not applicable

## **DETAIL (Including consultation carried out)**

3. Due to timetable issues the NHS Provider Quality Accounts are not currently available for publication. Each of the Quality Accounts for provider will therefore be presented at the Panel meeting on the 23rd April 2015 for the Panel to enable members to consider the matter fully. This will include the following providers:
  - Southern Health NHS Foundation Trust;
  - University Hospital Southampton NHS Foundation Trust;
  - Care UK; and
  - Solent NHS Trust.
4. A Quality Account is a report about the quality of services by an NHS healthcare provider. The reports are published annually by each provider, including the independent sector, and are available to the public.
5. Quality Accounts are an important way for local NHS services to report on quality and show improvements in the services they deliver to local communities and stakeholders.
6. The quality of the services is measured by looking at patient safety, the effectiveness of treatments that patients receive and patient feedback about the care provided.
7. The Department of Health requires providers to submit their final Quality Account to the Secretary of State by uploading it to the NHS Choices website by June 30 each year. The requirement is set out in the Health Act 2009.
8. At the Panel meeting on the 23rd April, representatives from each of NHS providers will outline their key achievements against plans for 2014/15 and highlight their priorities for 2015/16. The information will be provided with a specific focus on the implications for current Southampton patients and residents.
9. Members are asked to consider the information presented at the meeting and following discussions, comment on the draft Quality Accounts. They are also asked to consider if there are any matters within the report that they wish to receive further information as part of their work programme for the next year.

## **RESOURCE IMPLICATIONS**

### **Capital/Revenue**

10. None.

### **Property/Other**

11. None.

## LEGAL IMPLICATIONS

### Statutory power to undertake proposals in the report:

12. The duty to undertake overview and scrutiny is set out in Section 21 of the Local Government Act 2000 and the Local Government and Public Involvement in Health Act 2007.

### Other Legal Implications:

13. None.

## POLICY FRAMEWORK IMPLICATIONS

14. None.

KEY DECISION? No

WARDS/COMMUNITIES AFFECTED:	All
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## SUPPORTING DOCUMENTATION

### Appendices

1.	None
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### Documents In Members' Rooms

1.	None
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### Equality Impact Assessment

Do the implications/subject of the report require an Equality Impact Assessment (EIA) to be carried out.	No
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### Other Background Documents

#### Equality Impact Assessment and Other Background documents available for inspection at:

Title of Background Paper(s)	Relevant Paragraph of the Access to Information Procedure Rules / Schedule 12A allowing document to be Exempt/Confidential (if applicable)
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1.	None	
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